



Terms of Sale

Revised: January 2021

- Minimum opening order: 1 full program (deal/full-stock display). Minimum reorder: \$50.00.
- We do not operate on a 'sale or return' basis.
- All orders must be prepaid or paid by credit card, unless you have been pre-approved for terms.
- **Terms are net 30 days.** Net 30 terms can only be established with a credit check. To start this process the *H&H Credit Application Form* must be completed in full and signed. This form may be obtained from your sales representative.
- We accept Visa, MasterCard, American Express, and Discover credit cards. COD is **not** offered as a payment option.
- Past due invoices are subject to a 1.5% finance charge per month (18% Annum). If an account is past due, we may withhold or cancel delivery of any other orders which have not yet been delivered. If it becomes necessary to turn your account to collections and/or attorney, all reasonable collection and legal fees shall be paid by you.
- Returned or stopped payment checks are subject to a \$25.00 service fee and revocation of credit terms with H&H.
- The risk in the goods passes to you upon delivery, unless shipped freight collect; at which time the risk passes to you at origin.
- You are considered to have given authority to accept a delivery on your behalf to any person who accepts delivery at the delivery address.
- Our prices do not include delivery charges, insurance in transit, and taxes; if applicable. We will charge you for transport, packaging and handling, taxes, and insurance as applicable, unless otherwise stated in writing.
- Terms and prices are subject to change without notice. The terms and conditions of sale are governed by the laws of the State of Missouri and you agree to jurisdiction and arbitration in the State of Missouri for resolution of all disputes.
- We reserve the right to cancel an order or suspend or delay delivery of it, without being liable for any loss or damage. We will only consider order cancellations **received in writing** at least 72 hours prior to shipment. If an order has already shipped, it is subject to a 20% restocking fee upon return.
- All orders are carefully packed prior to shipping. Please carefully inspect your orders upon receipt. If you have damages, shortages, or lost goods please do the following:
 - **Contact us within 72 hours of delivery receipt. Prompt notice is required.**
 - *Please keep those goods in one place, separate from any other goods, and let us inspect or call tag them; should we choose to do so.*
- No returns will be accepted without prior authorization. All returns must be in original packaging, original packaging quantities, and free of price stickers and all non-original markings. All returns or refusals are subject to a flat restocking fee not to exceed 20% of the invoice total. Returns must be received within 10 days of the return request. **All refunds or credits will be issued as in-house credit only.** Shipping costs are non-refundable, and the transport cost of return shall be paid by you.

History & Heraldry, Inc.

4525 NW 41st St, Suite 150, Riverside, MO 64150 | 1-800-416-5567 | salesorders@historyandheraldry.com